

Your Tier Points determine your Tier. Once you've reached a Tier, you will enjoy the amazing benefits for a full 12 months (365 days).



BRONZE



SILVER



GOLD



PLATINUM



DIAMOND

TIER POINTS & CASINO DOLLARS

Earn Tier Points and Casino Dollars when you play, stay at our hotels, enjoy treatments at our spas or dine at most restaurants and bars on-property ¹	✓	✓	✓	✓	Invitation only
Redeem Casino Dollars to play, stay at our hotels, enjoy treatments at our spas or dine at most restaurants and bars on-property ²	✓	✓	✓	✓	

DINING & LEISURE

Complimentary tea, coffee and soft drinks ³	Earn	✓	✓	✓	Invitation only
Special offers at selected restaurants	✓	✓	✓	✓	
Access to pre-sale event ticket sales ⁴	✓	✓	✓	✓	
Special birthday offer ⁵	✓	✓	✓	✓	
Discount at most restaurants and bars on-property ⁶		10%	20%	30%	
Discount on treatments at our spas ⁷		10%	20%	30%	

STAR GIFTS

Be rewarded with Star Gifts ⁸		✓	✓	✓	Invitation only
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PARKING & TRAVEL

General parking	The Star Sydney ⁹	Earn	Earn	✓	✓	Invitation only
	Treasury Brisbane, or the Myer Centre ¹⁰	Earn	Earn	Earn	✓	
	The Star Gold Coast	✓	✓	✓	✓	
Free valet or preferred parking – The Star Sydney ¹¹					✓	
Valet or preferred parking – The Star Gold Coast ¹²			Preferred or 50% off valet	Free valet		

ACCOMMODATION

Discount on hotel stays ¹³		10%	20%	30%	Invitation only
Complimentary hotel nights ¹⁴			5 nights	12 nights	
Complimentary hotel room internet access ¹⁵				✓	
VIP Concierge phone				✓	

EXCLUSIVE GAMING

Exclusive offers and promotions	✓	✓	✓	✓	Invitation only
Private Gaming Room access ¹⁶		✓	✓	✓	
Private Gaming Room guest passes		1	1	1	

FAMILY & FRIENDS

Ability to nominate one person to receive partner benefits ¹⁷				Earn	Invitation only
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PRIORITY SERVICE

Priority queuing at hotel check-in – The Grand at The Star Gold Coast					✓	Invitation only
Priority queuing at selected restaurants					✓	
Personalised service from a VIP Host					By invitation	
Priority parking	The Star Sydney				Yes, VIP Members' Area	
	Treasury Brisbane ¹⁸				✓	

Terms and conditions

All stated benefits are available for a 12-month period (365 days) from Tier Review Date. For further information on earning and redeeming Casino Dollars, see the Casino Dollars Brochure.

1. Excludes Texas Hold'em and Omaha Poker. Casino Dollars cannot be earned on Casino Dollar redemptions.
Tier Points and Casino Dollars can be earned on cash, credit or debit card spend for hotel stays. Does not apply to complimentary hotel nights, bookings or special offers made via a third party, or special group bookings.
Tier Points and Casino Dollars can be earned on cash, credit or debit card spend at all Treasury Brisbane and The Star Gold Coast food and beverage outlets, at Azure Spa & Fitness (Gold Coast) and the following outlets at The Star Sydney: Pool Bar, Marquee, 24/7 Sports Bar, The Darling Spa, Poker Bar, Cherry, Rock Lily, Latitude, Momofuku Seiobo, Vantage, Oasis, Sovereign, Fat Noodle, Fuel, Food Quarter, Harvest Buffet, Black Bar & Grill, Soko, Jade Rabbit, G&Tea, Flying Fish and Pulse Café. Does not apply to events, banquets or special group bookings.
The Tier Points requirements to attain or maintain a Tier for The Star Sydney are: Silver = 100 Tier Points, Gold = 1,500 Tier Points, Platinum = 7,000 Tier Points.
The Tier Points requirements to attain or maintain a Tier for Treasury Brisbane and The Star Gold Coast are: Silver = 100 Tier Points, Gold = 1,500 Tier Points, Platinum = 5,000 Tier Points.
Casino Dollars balance will not expire provided that the member has earned Tier Points in the previous 180 days.
2. At Treasury Brisbane and The Star Gold Coast, Casino Dollars can be redeemed at all food and beverage outlets, hotels, at Azure Spa & Fitness (Gold Coast) and on compatible electronic gaming machines but not on electronic table games and 20c progressive Keno machines. Casino Dollars cannot be redeemed on third party or conference hotel bookings. Casino Dollars can be redeemed for table play (excludes Texas Hold'em, Omaha Poker and electronic table games) – minimum and maximum redemption amounts apply.
At The Star Sydney, Casino Dollars can be redeemed at The Star Grand, Hotel & Residences and The Darling and the following outlets: Pool Bar, Marquee, 24/7 Sports Bar, The Spa at The Darling, Poker Bar, Cherry, Rock Lily, Latitude, Momofuku Seiobo, Vantage, Oasis, Sovereign, Fat Noodle, Fuel, Food Quarter, Harvest Buffet, Black Bar & Grill, Soko, Jade Rabbit, G&Tea, Flying Fish and Pulse Café. Casino Dollars cannot be redeemed on third party or conference hotel bookings. Casino Dollars can also be redeemed for table play (excludes Texas Hold'em and Omaha Poker) – minimum and maximum redemption amounts apply.
See the Casino Dollars Brochure for full details.
3. At Treasury Brisbane and The Star Gold Coast, members receive complimentary beverages from Main Gaming Floor vending machines – Bronze Members can earn up to 2 beverages per day, Silver Members receive up to 6 beverages per day, and Gold and Platinum Members receive unlimited beverages per day. Bronze Members at Treasury Brisbane must have earned at least \$0.20 Casino Dollars since the commencement of the previous month. At The Star Sydney members receive complimentary beverages from Main Gaming Floor drink trolleys while playing.
4. Pre-sale event tickets notifications are sent via email, subject to consent and the provision of a valid email address.
5. Birthday offers are sent via email or mail at the discretion of The Star Club, subject to consent and the provision of a valid email or postal address.
6. Discount available when paying by cash, Casino Dollars, credit or debit card. Discounts do not apply to events, banquets or special group bookings. Cannot be used for bookings of more than nine people. Discounts may not be available in conjunction with certain offers or promotions. Check the terms of the offer or promotion for full details. Available at all Treasury Brisbane and The Star Gold Coast food and beverage outlets, and the following outlets at The Star Sydney: Pool Bar, Marquee, 24/7 Sports Bar, Poker Bar, Cherry, Rock Lily, Latitude, Momofuku Seiobo, Vantage, Oasis, Sovereign, Fat Noodle, Fuel, Food Quarter, Harvest Buffet, Black Bar & Grill, Soko, Jade Rabbit, G&Tea, Flying Fish and Pulse Café. The cardholder must be present for the duration of the booking to receive the discount.
7. Discount available when paying by cash, Casino Dollars, credit or debit card. Discounts do not apply to special group bookings. Cannot be used for bookings of more than five people. Discounts may not be available in conjunction with certain offers and promotions. Check the terms of the offer or promotion for full details. Available at Azure Spa & Fitness (Gold Coast), and The Darling Spa (Sydney). The cardholder must be receiving a treatment to receive discount. Discount not available on the purchase of retail goods.
8. Star Gifts:
Eligibility: Members will be eligible to claim a Star Gift each time they earn the required number of Tier Points within their current Tier. The required number of Tier Points differs for each Tier: Silver = 250 Tier Points, Gold = 500 Tier Points, Platinum = 2,000 Tier Points.
Tier Review: When a member's Tier changes, and on their Tier Review Date, they will commence a new Tier Points earning period for Star Gifts. Any Tier Points contributing to a previous Star Gifts target will expire.
Earning of Star Gifts: A member is entitled to claim a Star Gift once a Tier Points target has been reached. There is no limit to the number of Star Gifts that a member can earn.
Claiming Star Gifts: Star Gifts must be claimed by the member at a Star Gifts Kiosk using their Membership Card and PIN. Star Gifts are not refundable, exchangeable for cash or transferrable.
Expiry of Star Gifts: Once a member is eligible to claim a Star Gift they may do so at a Star Gifts Kiosk at any time provided that the member has earned Tier Points in the previous 365 days. Any Star Gifts that have not been claimed where the member's account has no Tier Points earning for a period of 365 days will expire and will not be available to be claimed.
Additional Terms: Individual Events and Experiences, Retail Gift Cards and On-Property Gift Cards may be subject to additional terms and conditions. Check the specific terms and conditions on the redemption page of the Star Gifts Kiosk.
9. Gold and Platinum Members automatically qualify for this benefit. Bronze and Silver Members have the ability to earn free parking when they play at The Star Sydney, including by having an open rating for not less than 1 hour playing table games. Please visit The Star Club Desk on-property for more details. Parking is subject to availability and conditions of entry.
10. Platinum Members automatically qualify for this benefit. Bronze, Silver and Gold Members have the ability to earn free parking at Treasury Brisbane. Bronze and Silver Members can do so by having an open rating for not less than 30 minutes playing table games, or by earning \$1 Casino Dollar on compatible electronic gaming machines. Gold Members can do so by having an open rating for not less than 15 minutes playing table games, or by earning \$0.50 Casino Dollars on compatible electronic gaming machines, or by spending \$10 on food and beverage. Parking is subject to availability and conditions of entry. The Myer Centre parking tickets must be validated at Treasury Brisbane. Parking at the Myer Centre is subject to the Myer Centre conditions of entry.
11. Subject to the terms and conditions of valet parking. See Valet Office for details.
12. Preferred parking refers to a dedicated area for members, which is accessible only by swipe access through a secure gate on Level 2. Subject to the terms and conditions of valet parking. See Valet for details.
13. Discount available when paying by cash, Casino Dollars, credit or debit card. Discounts do not apply on bookings or special offers made via a third party and may not be available in conjunction with certain offers and promotions. Check the terms of the offer or promotion for full details. The discounted room rate is based on the best unrestricted flexible rate of the day which changes based on availability and demand. The cardholder must be present for the stay and have the room booked in their name to receive the discount. Discount available for a maximum of 2 rooms per night.
14. Complimentary hotel nights:
Complimentary hotel nights are subject to your current complimentary hotel nights balance, and are subject to allocation and availability. Blackout periods may apply. The availability of complimentary hotel nights may vary between members, even those of the same Tier, and is based on a variety of factors including on-property spend and recent visits. We cannot guarantee that a complimentary hotel night will be available on a specific date. If the complimentary hotel night allocation has already been exhausted for a date, or has not yet been made available, a member's discounted rate may still be available.
Tier Benefit: Platinum Members can redeem their complimentary hotel nights for stays in a standard hotel room at any of The Star Club hotels except The Star Grand Residences and The Darling Gold Coast. Gold Members can redeem their complimentary hotel nights for a stay in a standard hotel room at any of The Star Club hotels except The Star Grand Residences, The Darling Sydney and The Darling Gold Coast. Complimentary hotel nights must be booked and used within a member's current Tier Review period and will otherwise expire.
Booking: Members can book up to five complimentary hotel nights in any given month. Maximum two complimentary hotel nights can be used per day. Complimentary hotel nights must be used at the time of booking, and cannot be used if the booking was not made as a complimentary room night booking. The cardholder must be the person who books, checks in and stays for the duration of the booking.
Changes and Cancellation: Complimentary hotel night bookings must be changed or cancelled not less than 24 hours prior to the start of the stay. Changes or cancellations within 24 hours of the start of a stay are not permitted.
15. Fair use policy and terms of use policy applies.
16. Fair use policy applies to all Private Gaming Room privileges. Private Gaming Room conditions of entry apply. Platinum Members can access Sovereign at The Star Sydney, Treasury Brisbane and The Star Gold Coast, in addition to all Gold Member access. Gold Members can access Oasis at The Star Sydney and The Star Gold Coast, The Club and The Suite at Treasury Brisbane, in addition to Silver Member access. Silver Members can access Vantage at The Star Sydney.
17. A member is eligible to nominate a person to receive a Partner Card upon earning 10,000 Tier Points (QLD) or 14,000 Tier Points (NSW). Partner Cards are subject to The Star Club terms and conditions and a person nominated to receive a Partner Card must be a Member of The Star Club. A member can only nominate one person to receive a Partner Card at any time and can request to change their nominated Partner Card holder once in any six-month period. Partner Card membership is subject to the nominating member maintaining the required Tier.
A member cannot hold a Partner Card, and nominate another person to receive a Partner Card at the same time regardless of their Tier.
18. If Treasury Brisbane parking is not available, vehicles will be valet parked at Treasury Brisbane or an alternative offsite location, such as the Myer Centre, at no charge.

The Star Club properties practise the responsible service of alcohol. Guests must be aged 18 years or over to enter the casino.

Think! About your choices. Call Gambling Help 1800 858 858 www.gamblinghelp.nsw.gov.au www.gamblinghelponline.org.au Bet with your head, not over it.