THE STAR CLUB
A MEMBER OF Bally REWARDS

MEMBERSHIP BENEFITS

BRONZE | SILVER | GOLD | PLATINUM | DIAMOND

		BRONZE	SILVER	GOLD	PLATINUM	DIAMOND
TIER POINTS & CASINO DOLLARS						
Tier Points to achieve or maintain			100	800	3,000	Invitation only
Earn Tier Points and Casino Dollars when you play on-property[1]		✓	✓	✓	✓	
Earn Tier Points and Casino Dollars when you stay at our hotels, enjoy treatments at our spas, or dine at most restaurants and bars on-property[2]		✓	✓	✓	✓	
Enjoy a VIP multiplier on your Casino Dollar earn[3]				1.25X	1.5X	
Redeem Casino Dollars when you play on property[4]		✓	✓	✓	✓	
Redeem Casino Dollars when you stay at our hotels, enjoy treatments at our spas, or dine at most restaurants and bars on-property[5]		✓	✓	✓	✓	
DINING & LEISURE						
Complimentary tea, coffee, and selected beverages[6]		Earn	✓	✓	✓	Invitation only
Special offers at selected restaurants		✓	✓	✓	✓	
Access to exclusive event ticket sales[7]		✓	✓	✓	✓	
Special birthday offer[8]		✓	✓	✓	✓	
Tier achievement award[9]				✓	✓	
Discount at most restaurants and bars on-property[10]			15%	20%	30%	
Discount on treatments at our spas[11]			15%	20%	30%	
PARKING						
General Parking[12] – The Star Sydney, The Star Gold Coast & The Star Brisbane		Earn	Earn	✓	✓	Invitation only
Priority Parking	The Star Sydney				✓	
	The Star Brisbane				✓	
	The Star Gold Coast[13]			✓	✓	
Valet Parking[14]	The Star Sydney				✓	
	The Star Gold Coast			50% off valet	✓	
ACCOMMODATION						
Discount on hotel stays[15]			15%	20%	30%	Invitation only
VIP Concierge phone					✓	
EXCLUSIVE GAMING						
Exclusive offers and promotions		✓	✓	✓	✓	Invitation only
Private Gaming Room access[16]				✓	✓	
Private Gaming Room guest passes[17] (Guests must be Members of The Star Club)				1	1	
FAMILY & FRIENDS						
Ability to nominate one person to receive Partner Benefits[18]					Earn from 10,000 Tier Points	Invitation only
PRIORITY SERVICE						
Personalised service from a VIP Host					By invitation	Invitation only
Priority check-in – The Star Grand Gold Coast					✓	

Terms and Conditions

All stated benefits are available until a Member's next Tier Review Date.

1. Excludes Texas Hold'em and Omaha Poker. Tier Points and Casino Dollars cannot be earned on Casino Dollar redemptions. Casino Dollar balance will not expire provided that the Member has earned Tier Points in the previous 180 days.
2. Tier Points and Casino Dollars can be earned on cash, credit, or debit card spend for hotel stays at The Star Grand Sydney, The Star Grand Residences Sydney, The Darling Sydney, The Star Grand Brisbane, The Star Grand Gold Coast, and The Darling Gold Coast.

   Does not apply to complimentary hotel nights, bookings, or special offers made via a third party, or special group bookings.

   Tier Points and Casino Dollars can be earned on cash, credit, or debit card spend at all participating food & beverage outlets, and at Azure Spa & Fitness (Gold Coast) or The Darling Spa (Sydney). Does not apply to events, banquets, or special group booking. For participating outlets visit thestarclub.com.au/venues.

   The Tier Points requirements to attain or maintain a Tier are: Silver = 100 Tier Points, Gold = 800 Tier Points, Platinum = 3,000 Tier Points. Casino Dollar balance will not expire provided that the Member has earned Tier Points in the previous 180 days.
3. Casino Dollar Multiplier increases the amount of Casino Dollars earned when you play on property (excluding Texas Hold'em and Omaha Poker), and on cash, credit, or debit card spend at hotel, spa, and food & beverage participating outlets. For participating outlets visit thestarclub.com.au/venues. The multiplier applies to eligible Members from 12.00am to 11.59pm daily.

   If another promotional Casino Dollar Multiplier also applies to eligible Members as part of a marketing campaign, it replaces the Tier VIP Casino Dollar Multiplier for the duration of that promotion.
4. Casino Dollars cannot be redeemed for cash. Casino Dollars can be redeemed for play (excludes Texas Hold'em and Omaha Poker). See The Star Club brochure for full details.
5. Casino Dollars cannot be redeemed for cash. Casino Dollars can be redeemed at Azure Spa & Fitness (Gold Coast), The Darling Spa (Sydney), and at participating food & beverage outlets. See The Star Club brochure for full details.

   For participating dining venues where The Star Club benefits are available, visit www.thestarclub.com.au/venues. Casino Dollars can be redeemed at The Star Grand Sydney, The Star Grand Residences Sydney, The Darling Sydney, The Star Grand Brisbane, The Star Grand Gold Coast, and The Darling Gold Coast, excluding special offers, third party, or conference hotel bookings. See The Star Club brochure for full details.
6. At The Star Gold Coast, Members receive complimentary beverages from Main Gaming Floor vending machines – Bronze Members can earn up to 2 beverages per day, Silver Members receive up to 6 beverages per day, and Gold and Platinum Members receive unlimited beverages per day. Bronze Members must have earned at least $0.20 Casino Dollars since the commencement of the previous month. At The Star Sydney and The Star Brisbane, Members receive complimentary tea, coffee, and selected beverages from Main Gaming Floor drink trolleys while playing.
7. Exclusive event ticket notifications are sent via email, subject to consent and the provision of a valid email address.
8. Birthday offers are issued at the discretion of The Star Club and are subject to spend criteria as relevant for each state and property. For The Star Sydney, the birthday offer is subject to consent and the provision of a valid email address. To update communications preferences, log in to thestarclub.com.au, The Star App, at a Kiosk, or at the Guest Services Desk.
9. Eligible Members qualify for a tier achievement award when they have earned the required Tier Points for Gold and Platinum membership tiers.
10. Discount available when paying by cash, credit, or debit card only. Discount is not available when paying with Casino Dollars and Comp Dollars. Benefits, including tier discounts, do not apply to events, banquets, or special group bookings. Discount cannot be used for bookings of more than four people in total, including the Member. Discounts may not be available in conjunction with certain offers or promotions. Check the terms of the offer or promotion for full details. Some exclusions apply, see venue for details. Visit www.thestarclub.com.au/venues for participating food & beverage outlets. The cardholder must be present for the duration of the booking to receive the discount.
11. Discount available when paying by cash, credit, or debit card. Discount is not available when paying with Casino Dollars and Comp Dollars. Benefits, including tier discounts do not apply to special group bookings. Discount cannot be used for bookings of more than four people in total, including the Member, at Azure Spa & Fitness (Gold Coast) and cannot be used for bookings of more than two people at The Darling Spa (Sydney), including the Member. Discounts may not be available in conjunction with certain offers and promotions. Check the terms of the offer or promotion for full details. Available at Azure Spa & Fitness (Gold Coast), and The Darling Spa (Sydney). The cardholder must be receiving a treatment to receive discount. Discount not available on the purchase of retail goods only.
12. Gold and Platinum Members automatically qualify for this benefit. Bronze and Silver Members have the ability to earn free parking at The Star Sydney, The Star Brisbane and The Star Gold Coast by earning 5 Tier Points on their visit. Parking is subject to availability and conditions of entry.
13. Priority parking refers to a dedicated area for members, which is accessible only by swipe access through a secure gate on Level 1M at The Star Gold Coast.
14. Subject to the terms and conditions of valet parking. See Valet Office for details.
15. Discount available when paying by cash, credit or debit card. Discount is not available when paying with Casino Dollars and Comp Dollars. Benefits, including tier discounts, do not apply on bookings or special offers made via a third party and may not be available in conjunction with certain offers and promotions. Check the terms of the offer or promotion for full details. The discounted room rate is based on the best unrestricted flexible rate of the day which changes based on availability and demand. The cardholder must be present for the stay and have the room booked in their name to receive the discount. Discount available for a maximum of 2 rooms per night.
16. Fair use policy applies to all Private Gaming Room privileges. Private Gaming Room conditions of entry apply. Platinum Members can access Sovereign at The Star Sydney, The Star Brisbane and The Star Gold Coast, in addition to all Gold Member access. Gold Members can access Oasis at The Star Sydney, The Star Brisbane and The Star Gold Coast.
17. A Member is entitled to seek the approval of the relevant casino operator for a person to enter that Private Gaming Room as a guest of that Member. Private Gaming Room conditions of entry apply and entry may be refused. Guest must be a Member of The Star Club and may be subject to customer screening and a cooling off period prior to being granted access to a Private Gaming Room.
18. A Member is eligible to nominate a person to receive a Partner Card upon earning 10,000 Tier Points. Partner Cards are subject to The Star Club terms and conditions and a person nominated to receive a Partner Card must be a Member of The Star Club. A Member can only nominate one person to receive a Partner Card at any time and can request to change their nominated Partner Card holder once in any six-month period. Partner Card membership is subject to the nominating Member maintaining the required Tier and may be subject to a cooling off period prior to being issued membership. A Member cannot hold a Partner Card, and nominate another person to receive a Partner Card at the same time regardless of their Tier.

The Star practises the responsible service of alcohol. You must be aged 18 years or over and provide valid photo ID to join The Star Club. Ts&Cs apply. Guests must be aged 18 years or over to enter the casino. Player Activity Statements are available on request from the Guest Service Desk, via The Star App or our website. Help is close at hand. GambleAware gambleaware.nsw.gov.au 1800 858 858. Gambling Helpline gamblinghelpqld.org.au It's OK to ask for help. SCLB10073/0826