

Your Tier Points determine your Tier. Once you've reached a Tier, you will unlock all the amazing benefits it brings.



BRONZE

SILVER

GOLD

PLATINUM

DIAMOND

TIER POINTS & CASINO DOLLARS

Earn Tier Points and Casino Dollars when you play on-property ¹	✓	✓	✓	✓	
Earn Tier Points and Casino Dollars when you stay at our hotels, enjoy treatments at our spas, or dine at most restaurants and bars on-property ²	✓	✓	✓	✓	
Enjoy a VIP multiplier on your Casino Dollar earn ³			1.25X	1.5X	Invitation only
Redeem Casino Dollars when you play on property ⁴	✓	✓	✓	✓	
Redeem Casino Dollars when you stay at our hotels, enjoy treatments at our spas or dine at most restaurants and bars on-property ⁵	✓	✓	✓	✓	

DINING & LEISURE

Complimentary tea, coffee and Selected beverages ⁶	Earn	✓	✓	✓	
Special offers at selected restaurants	✓	✓	✓	✓	
Access to pre-sale event ticket sales ⁷	✓	✓	✓	✓	Invitation only
Special birthday offer ⁸	✓	✓	✓	✓	
Discount at most restaurants and bars on-property ⁹	10%	15%	20%	30%	
Discount on treatments at our spas ¹⁰	10%	15%	20%	30%	

PARKING & TRAVEL

General parking	The Star Sydney ¹¹	Earn	Earn	✓	✓	
	The Star Gold Coast ¹¹	Earn	Earn	✓	✓	
	The Star Brisbane ¹²	Earn	Earn	✓	✓	Invitation only
Free valet or preferred parking – The Star Sydney ¹³					✓	
Valet or preferred parking – The Star Gold Coast ¹⁴			Preferred or 50% off valet	Free valet		

ACCOMMODATION

Discount on hotel stays ¹⁵	10%	15%	20%	30%	
Complimentary hotel nights ¹⁶ (pro-rated where Tier Status is achieved during a Membership year)			5 nights Sun-Thurs	12 nights	
Upgrade complimentary hotel nights from room to suite ¹⁷				Earn from 10,000 Tier Points	Invitation only
Complimentary hotel room internet access ¹⁸	✓	✓	✓	✓	
VIP Concierge phone				✓	

EXCLUSIVE GAMING

Exclusive offers and promotions	✓	✓	✓	✓	
Private Gaming Room access ¹⁹			✓	✓	Invitation only
Private Gaming Room guest passes ²⁰ (Guests must be Members of The Star Club)			1	1	

FAMILY & FRIENDS

Ability to nominate one person to receive Partner Benefits ²¹				Earn from 10,000 Tier Points	Invitation only
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PRIORITY SERVICE

Priority queuing at selected venues		✓	✓	✓	
Personalised service from a VIP Host				By invitation	
Priority check-in – The Star Grand Gold Coast				✓	Invitation only
Priority parking	The Star Sydney			Yes, VIP Members' Area	
	The Star Brisbane			✓	

Terms and conditions

All stated benefits are available until a member's next Tier Review Date.

1. Excludes Texas Hold'em and Omaha Poker. Tier Points and Casino Dollars cannot be earned on Casino Dollar redemptions. Casino Dollars balance will not expire provided that the member has earned Tier Points in the previous 180 days
2. Tier Points and Casino Dollars can be earned on cash, credit or debit card spend for hotel stays at The Star Grand Sydney, The Star Grand Residences Sydney, The Darling Sydney, The Star Grand Brisbane, The Star Grand Gold Coast and The Darling Gold Coast.

Does not apply to complimentary hotel nights, bookings or special offers made via a third party, or special group bookings.

Tier Points and Casino Dollars can be earned on cash, credit or debit card spend at all participating food & beverage outlets, and at Azure Spa & Fitness (Gold Coast) or The Darling Spa (Sydney). Does not apply to events, banquets or special group booking. For participating outlets visit thestarclub.com.au/venues.

For further information on earning and redeeming Casino Dollars, see The Star Club brochure.

The Tier Points requirements to attain or maintain a Tier are: Silver = 100 Tier Points, Gold = 1,500 Tier Points, Platinum = 5,000 Tier Points.

Casino Dollars balance will not expire provided that the member has earned Tier Points in the previous 180 days.

3. Casino Dollar Multiplier increases the amount of Casino Dollars earned when you play on property (excluding Texas Hold'em and Omaha Poker), and on cash, credit or debit card spend at hotel a hotel, spa and food & beverage participating outlets. For participating outlets visit thestarclub.com.au/venues. The multiplier applies to eligible members from 12.00am to 11.59pm daily.
If another promotional Casino Dollar multiplier also applies to eligible members as part of a marketing campaign, it replaces the Tier VIP Casino Dollar multiplier for the duration of that promotion.
4. Casino Dollars cannot be redeemed for cash. Casino Dollars can be redeemed for play (excludes Texas Hold'em and Omaha Poker). See The Star Club brochure for full details.
5. Casino Dollars cannot be redeemed for cash. Casino Dollars can be redeemed at Azure Spa & Fitness (Gold Coast), The Darling Spa (Sydney) and at participating food and beverage outlets. Visit www.thestarclub.com.au/venues for participating food and beverage outlets. Casino Dollars can be redeemed at The Star Grand Sydney, The Star Grand Residences Sydney, The Darling Sydney, The Star Grand Brisbane, The Star Grand Gold Coast and The Darling Gold Coast, excluding special offers, third party or conference hotel bookings. See The Star Club brochure for full details.
6. At The Star Gold Coast, members receive complimentary beverages from Main Gaming Floor vending machines – Bronze Members can earn up to 2 beverages per day, Silver Members receive up to 6 beverages per day, and Gold and Platinum Members receive unlimited beverages per day. Bronze Members must have earned at least \$0.20 Casino Dollars since the commencement of the previous month. At The Star Sydney and The Star Brisbanemembers receive complimentary beverages from Main Gaming Floor drink trolleys while playing.
7. Pre-sale event tickets notifications are sent via email, subject to consent and the provision of a valid email address.
8. Birthday offers are issued at the discretion of The Star Club and are subject to spend criteria as relevant for each state and property. For The Star Sydney, the birthday offer is subject to consent and the provision of a valid email address. To update communications preferences, log in to thestarclub.com.au, The Star App, at a Kiosk, or at the Guest Services Desk.
9. Discount available when paying by cash, Casino Dollars, credit or debit card. Discounts do not apply to events, banquets or special group bookings. Cannot be used for bookings of more than four people (Member and a maximum of three guests). Discounts may not be available in conjunction with certain offers or promotions. Check the terms of the offer or promotion for full details. Some exclusions apply, see in venue for details. Visit www.thestarclub.com.au/venues for participating food and beverage outlets. The cardholder must be present for the duration of the booking to receive the discount.
10. Discount available when paying by cash, Casino Dollars, credit or debit card. Discounts do not apply to special group bookings. Cannot be used for bookings of more than four people in total including the Member. Discounts may not be available in conjunction with certain offers and promotions. Check the terms of the offer replace or promotion for full details. Available at Azure Spa & Fitness (Gold Coast), and The Darling Spa (Sydney). The cardholder must be receiving a treatment to receive discount. Discount not available on the purchase of retail goods.
11. Gold and Platinum Members automatically qualify for this benefit. Bronze and Silver Members have the ability to earn free parking at The Star Sydney and The Star Gold Coast by earning 5 Tier Points on their visit. Please visit the Guest Service Desk on-property for more details. Parking is subject to availability and conditions of entry.
12. Gold and Platinum Members automatically qualify for this benefit. Bronze and Silver Members have the ability to earn free parking at The Star Brisbane by earning 5 Tier Points on their visit. Parking is subject to availability and conditions of entry.
13. Subject to the terms and conditions of valet parking. See Valet Office for details.
14. Preferred parking refers to a dedicated area for members, which is accessible only by swipe access through a secure gate on Level 1M. Subject to the terms and conditions of valet parking. See Valet for details.
15. Discount available when paying by cash, Casino Dollars, credit or debit card. Discounts do not apply on bookings or special offers made via a third party and may not be available in conjunction with certain offers and promotions. Check the terms of the offer or promotion for full details. The discounted room rate is based on the best unrestricted flexible rate of the day which changes based on availability and demand. The cardholder must be present for the stay and have the room booked in their name to receive the discount. Discount available for a maximum of 2 rooms per night.
16. Complimentary hotel nights:
Complimentary hotel nights are subject to your current complimentary hotel nights balance, and are subject to allocation and availability. Blackout periods may apply. The availability of complimentary hotel nights may vary between members, even those of the same Tier, and is based on a variety of factors including on-property spend and recent visits. We cannot guarantee that a complimentary hotel night will be available on a specific date. If the complimentary hotel night allocation has already been exhausted for a date, or has not yet been made available, a member's discounted rate may still be available.
Tier Benefit: Members upgrading to Gold or Platinum Tiers will be issued a number of Tier Benefit complimentary hotel nights that will depend on the time until their next Tier Review Date and will be calculated in accordance with parameters set out below.
Members who upgrade from Silver to Gold with: • 9 – 12 months until their Tier Review Date will receive 5 complimentary hotel nights; • 6 – 9 months until their Tier Review Date will receive 4 complimentary hotel nights; • 3 – 6 months until their Tier Review Date will receive 3 complimentary hotel nights; and • 0 – 3 months until their Tier Review Date will receive 2 complimentary hotel nights.
Members who upgrade from Gold to Platinum with: • 9 – 12 months until their Tier Review Date will receive 12 complimentary hotel nights; • 6 – 9 months until their Tier Review Date will receive 9 complimentary hotel nights; • 3 – 6 months until their Tier Review Date will receive 6 complimentary hotel nights; and • 0 – 3 months until their Tier Review Date will receive 3 complimentary hotel nights.
Eligibility: Gold Members can redeem their complimentary hotel nights Sundays - Thursdays for stays in a standard hotel room at The Star Grand Sydney, The Star Grand Gold Coast, or The Star Grand Brisbane. Platinum Members can redeem their complimentary hotel nights for stays in a standard hotel room at The Star Grand Sydney, The Darling Sydney, The Star Grand Gold Coast, or The Star Grand Brisbane. Complimentary hotel nights must be booked and used within a member's current Tier Review Period and will otherwise expire.
Booking: Members can book up to five complimentary hotel nights in any given month. Maximum two complimentary hotel nights can be used per day. Complimentary hotel nights must be used at the time of booking, and cannot be used if the booking was not made as a complimentary room night booking. The cardholder must be the person who books, checks in and stays for the duration of the booking.
Changes and Cancellation: Complimentary hotel night bookings must be changed or cancelled not less than 24 hours prior to the start of the stay. Changes or cancellations within 24 hours of the start of a stay are not permitted.

17. Complimentary hotel nights – Upgrade benefit:

Upgrade benefits are subject to allocation and availability. Blackout periods may apply. The availability of upgrade benefits may vary between members, even those of the same Tier, and is based on a variety of factors including on-property spend and recent visits. We cannot guarantee that a suite will be available on a specific date.

Eligibility: A member is eligible for a suite upgrade upon earning 10,000 Tier Points. Members must have available sufficient complimentary hotel nights to upgrade.

Booking: Complimentary hotel nights must be booked and used within a member's current Tier Review period and will otherwise expire. Eligible Platinum Members can upgrade a complimentary hotel night from a standard room for a suite by redeeming an additional 3 Complimentary Hotel Nights (4 total) for an Ocean Terrace suite at The Star Grand Gold Coast, or a Skyline City Suite at The Star Grand Brisbane; by redeeming an additional 2 Complimentary Hotel Nights (3 total) for a 2 bedroom City or Pyrmont view apartment at The Star Grand Residences Sydney, a Jewell Spa suite at The Darling Sydney, a Club suite at The Star Grand Gold Coast, or a River Suite at The Star Grand Brisbane; or by redeeming an additional 1 Complimentary Hotel Night (2 total) for a Star Suite at The Star Grand Sydney, a Jewell Suite at The Darling Sydney or a City Suite / River View Room at The Star Grand Brisbane.

Members can upgrade their complimentary room night online by logging into The Star App or thestarclub.com.au, or by calling Reservations on 1800 700 700 or via their Host. Once a room is upgraded, complimentary hotel night change and cancellation terms apply.

18. Fair use policy and terms of use policy applies.
19. Fair use policy applies to all Private Gaming Room privileges. Private Gaming Room conditions of entry apply. Platinum Members can access Sovereign at The Star Sydney, The Star Brisbane and The Star Gold Coast, in addition to all Gold Member access. Gold Members can access Oasis at The Star Sydney, The Star Brisbane and The Star Gold Coast,
20. A member is entitled to seek the approval of the relevant casino operator for a person to enter that Private Gaming Room as a guest of that member. Private Gaming Room conditions of entry apply and entry may be refused. Guests must be a Member of The Star Club and may be subject to customer screening and a cooling off period prior to being granted access to a Private Gaming Room
21. A member is eligible to nominate a person to receive a Partner Card upon earning 10,000 Tier Points. Partner Cards are subject to The Star Club terms and conditions and a person nominated to receive a Partner Card must be a Member of The Star Club. A member can only nominate one person to receive a Partner Card at any time and can request to change their nominated Partner Card holder once in any six-month period. Partner Card membership is subject to the nominating member maintaining the required Tier and may be subject to a cooling off period prior to being issued membership. A member cannot hold a Partner Card, and nominate another person to receive a Partner Card at the same time regardless of their Tier.

The Star Club properties practise the responsible service of alcohol. Guests must be aged 18 years or over to enter the casino. Player Activity Statements are available on request from the Guest Service Desk, via The Star App or our website. If you do not wish to receive any promotional materials from The Star Club, you can visit the Guest Service Desk or call 1800 223 011. Help is close at hand. GambleAware gambleaware.nsw.gov.au 1800 858 858 Gambling Helpline gamblinghelpline.org.au BET WITH YOUR HEAD, NOT OVER IT. SCLB10051/0425